



MOBILE VIDEO SYSTEM ADMINISTRATION

MAXIMIZING THE PERFORMANCE OF YOUR MOBILE VIDEO SOLUTION

You rely on your fast, effective public safety software and hardware to serve your community and keep your responders safe. Like all IT systems, ongoing support and maintenance is necessary. Motorola Solutions system administrators help you achieve the highest level of performance.



FULLY TRAINED EXPERT RESOURCES

Rely on Mobile Video experts to assist your existing teams and support your organization's public safety workflows.



RESOLVE ISSUES QUICKLY

Quickly troubleshoot, diagnose and resolve system issues. Ensure the appropriate steps are taken to manage evidence minimizing future issues.



FOCUS ON YOUR MISSION

System administrators can help you stay focused on your mission through system updates and addressing issues as they arise.



IMPROVE SYSTEM PERFORMANCE

Rely on experts to proactively manage system performance and security using Motorola Solutions' best in class expertise.





SYSTEM ADMIN SERVICES

	ONSITE	REMOTE (SET NUMBER OF HOURS/YEAR)
Term	Yearly	Yearly
Time on Site	100%	0%
Dedicated Resources	✓	Shared Team
Enhanced Incident Response Times	✓	On Demand
Problem Management	✓	✓
Software Deployment Assistance	✓	✓
Quarterly Business Reviews	✓	On Demand
Annual Health Check	✓	On Demand
Training and Coaching	✓	✓

For more information, please contact your Motorola Solutions account manager.



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